

mgm A12 Whistleblower App from open knowledge

Fact Sheet

The Whistleblower App Showcase is a hands-on demonstration of A12 - our user-friendly and secure low-code platform. It illustrates how companies, authorities and organizations can use A12 to design a whistleblower app securely and transparently in accordance with the legal requirements of the Whistleblower Protection Act (HinSchG).

The whistleblower system offers the option of submitting reports anonymously. A login is generated for this purpose so that no personal data is required. Alternatively, an external e-mail address can also be used. In this case, the system checks in advance whether the address is actually external. If a new notification is received, changes are made or a deadline expires, administrators automatically receive an e-mail notification. The system also reminds them of pending actions.

A clearly structured status system makes it easier to manage the comments submitted. An integrated comment function enables an exchange between administrators and whistleblowers, whereby all changes remain traceable.

The app can also be customized: Companies can define up to three company colors, store their own logo and integrate specific links to privacy policies, email, website and phone number.

The functions at a glance:

- **Anonymity and data protection:** users can decide whether they want to remain anonymous or create a user account. Their privacy remains protected at all times.
- **Simple notice creation:** Notices are created quickly and easily. All necessary steps are clear and intuitive.
- **File upload without security risks:** Users can upload relevant documents that are displayed exclusively in the browser. This protects the system from potential viruses.
- **Efficient communication:** Thanks to an integrated comment and feedback function, questions or additional information can be easily exchanged.
- **Secure data processing:** The platform meets the highest security standards and ensures that all data remains protected.

The development of the whistleblower app took around 70 person-days, whereby the project duration was greatly accelerated and made efficient by clear objectives and the use of A12. The first results were presented after just a few days. A12 was used as a complete stack for the app. The starting point was an A12 template, which formed the basis for the application. All important components and functions were built on this. In addition, the comment function and some buttons were developed in-house, which were specially adapted to the requirements.